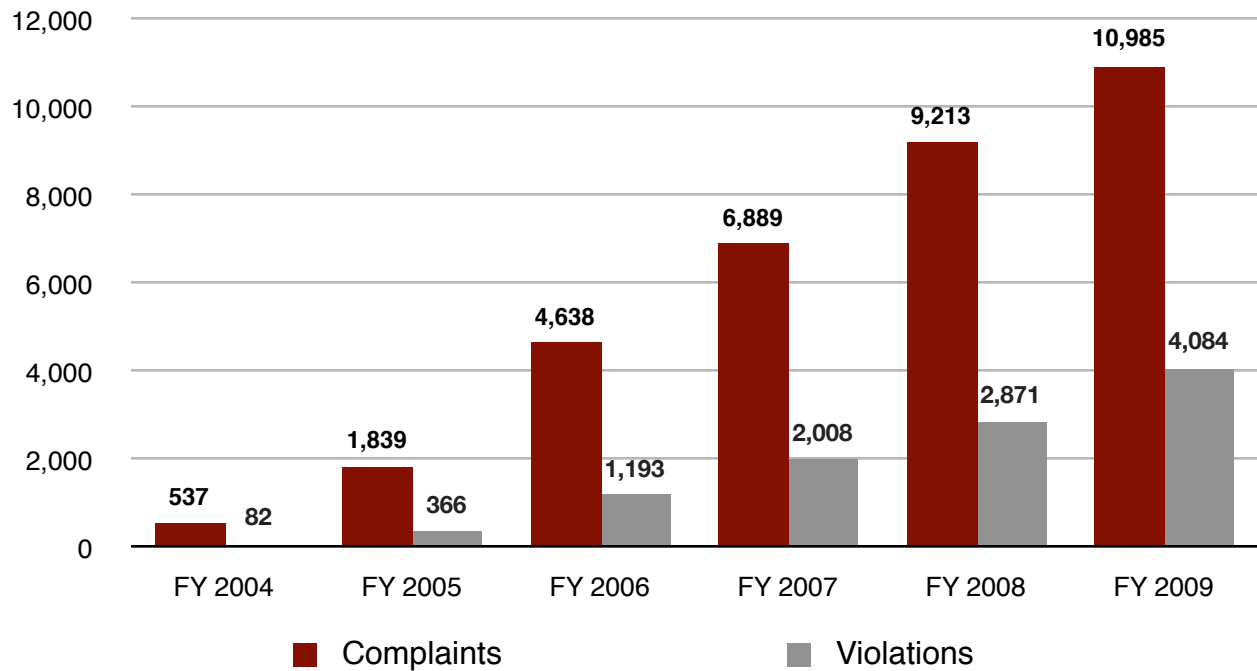


NYC Bed Bug Statistics Update

HPD Bed Bug Complaints and Violations — 2001-2009

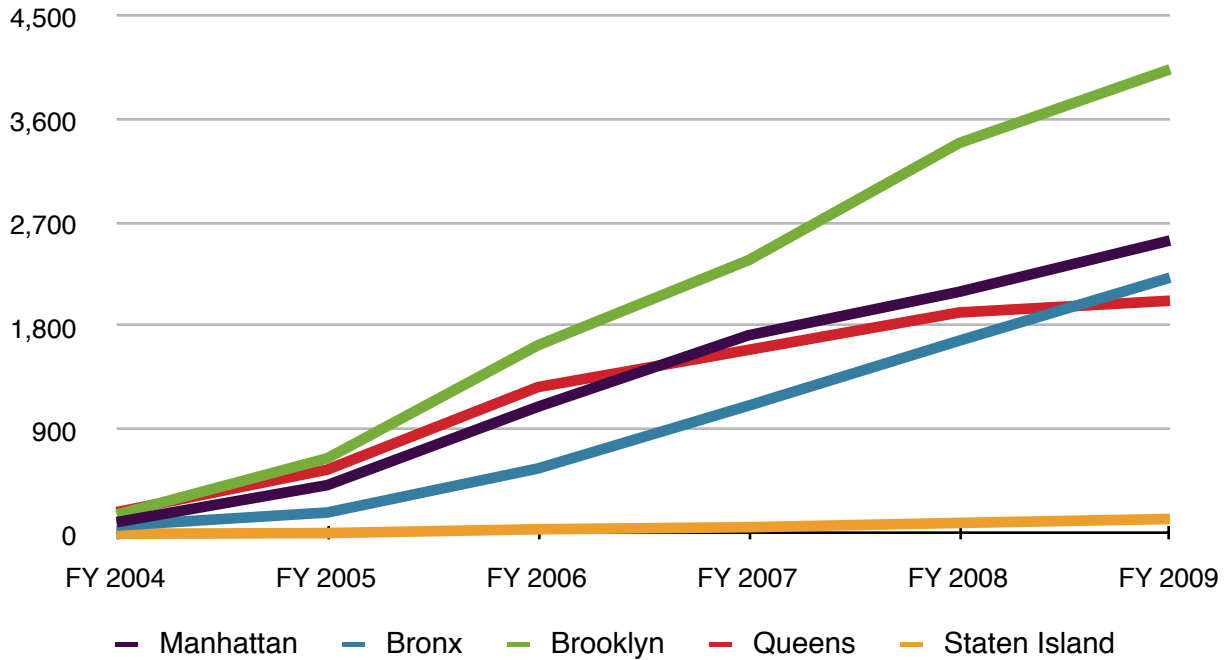


New York vs Bed Bugs

Data source: NYC Department of Housing Preservation and Development

Compared to previously reported data, FY04 has been revised up from 192 complaints to 537 complaints, and FY05 was revised down from 1,855 to 1,839.

HPD Bed Bug Complaints in the 5 Boroughs — 2004-2009



New York vs Bed Bugs

Data source: NYC Department of Housing Preservation and Development

HPD Bed Bug Complaints in the 5 Boroughs of NYC— 2004-2009

Complaints	FY04	FY05	FY06	FY07	FY08	FY09	Percent Increase FY08-FY09
Manhattan	103	425	1,107	1,729	2,107	2,553	21.2%
Bronx	73	187	570	1,117	1,682	2,230	32.6%
Brooklyn	169	659	1,642	2,382	3,401	4,042	18.8%
Queens	190	560	1,278	1,602	1,927	2,029	5.3%
Staten Island	2	8	41	59	96	131	36.5%
TOTAL	537	1,839	4,638	6,889	9,213	10,985	19.2%

New York vs Bed Bugs

Data source: NYC Department of Housing Preservation and Development

HPD Bed Bug Violations in the 5 Boroughs of NYC— 2004-2009

Complaints	FY04	FY05	FY06	FY07	FY08	FY09	Percent Increase FY08-FY09
Manhattan	17	85	218	437	626	717	14.5%
Bronx	5	34	169	347	546	897	64.3%
Brooklyn	13	125	401	692	1,073	1,729	61.1%
Queens	47	121	388	514	588	678	15.3%
Staten Island	0	1	17	18	38	63	65.8%
TOTAL	82	366	1,193	2,008	2,871	4,084	42.3%

New York vs Bed Bugs

Data source: NYC Department of Housing Preservation and Development